NORSO MEDICAL LTD

Carbon Reduction Plan

Commitment to Achieving Net Zero

UK Operations Scope 1, 2 & Subset of Scope 3 Emissions

Organisation:	Norso Medical Ltd
Registered Address:	Blackwater Business Park, Mallusk Way, Newtownabbey, BT36 4AA
Jurisdictions:	Northern Ireland (UK Law) | Republic of Ireland (Irish/EU Law)
Document Reference:	NM-CRP-001
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Review Date:	October 2027 (annually, or sooner on any material change)
Approved By:	Directors of Norso Medical Ltd (see Section 7.3)
Policy Framework:	PPN 006 (formerly PPN 06/21) | NHS Net Zero Supplier Roadmap
Certification:	ISO 14001:2015 Environmental Management System

NHS Evergreen Sustainable Supplier Assessment

Target: Level 1 - Publicly Committed to Net Zero and Engaged with Sustainability

This document is published on the Norso Medical Ltd website in compliance with PPN 006 requirements and the NHS Net Zero Supplier Roadmap.

1. Organisational Commitment to Net Zero

Norso Medical Ltd is fully committed to achieving Net Zero greenhouse gas (GHG) emissions across its UK operations. This commitment is endorsed at Director level and forms a core pillar of our business strategy and environmental management approach.

Net Zero Target: Norso Medical Ltd commits to achieving Net Zero emissions across UK operations (Scope 1, Scope 2 and the required Scope 3 emissions) by 2050 at the latest, with an interim ambition aligned to the NHS net zero target of 2045. This is a public commitment, approved at Director level.

This Carbon Reduction Plan has been prepared in accordance with:

- Procurement Policy Note 006 (PPN 006), which superseded PPN 06/21 on 24 February 2025
- The NHS Net Zero Supplier Roadmap (updated April 2024)
- The NHS Evergreen Sustainable Supplier Assessment framework - targeting Level 1 compliance
- The GHG Protocol Corporate Accounting and Reporting Standard and Corporate Value Chain (Scope 3) Standard
- UK Government GHG Conversion Factors for Company Reporting
- ISO 14001:2015 Environmental Management System requirements
- UK Climate Change Act 2008 (as amended) - Net Zero by 2050 commitment

2. Company Overview

Norso Medical Ltd is a medical device and healthcare solutions company operating across dual jurisdictions - Northern Ireland (under UK law) and the Republic of Ireland (under Irish/EU law). Our operations include clinical sales, field service engineering, and the supply of medical equipment and associated services to healthcare providers including NHS Trusts, HSC Northern Ireland, and HSE Republic of Ireland.

Primary Activities:	Medical device supply, clinical sales, field service engineering
Operational Areas:	Northern Ireland & Republic of Ireland
Regulatory Frameworks:	UK MDR 2002 | EU MDR 2017/745 | ISO 13485
Environmental Standard:	ISO 14001:2015 (certified)
NHS Supplier Status:	Active supplier & nominated distributor for NHS Supply Chain & HSC NI frameworks
Workforce:	Field-based sales and service personnel; management and business support

3. Environmental Management System - ISO 14001:2015

Norso Medical Ltd holds certification to ISO 14001:2015, the internationally recognised standard for Environmental Management Systems (EMS). This certification demonstrates our systematic approach to identifying, managing, monitoring and controlling environmental impacts across our operations.

3.1 Key ISO 14001 Commitments

- Conducting regular environmental impact assessments across all operational activities
- Setting measurable environmental objectives and targets, reviewed annually
- Maintaining documented procedures for the control and monitoring of significant environmental aspects
- Ensuring legal compliance with all applicable UK and Irish environmental legislation
- Engaging employees, suppliers and contractors in environmental best practice
- Continually improving environmental performance through PDCA (Plan-Do-Check-Act) cycles

The ISO 14001 EMS provides the governance framework underpinning the commitments and targets set out in this Carbon Reduction Plan, and ensures our environmental performance is subject to regular internal and third-party audit.

4. Baseline Emissions & Current Carbon Footprint

In accordance with PPN 006 and the GHG Protocol, Norso Medical Ltd reports greenhouse gas emissions across Scope 1 (direct emissions), Scope 2 (purchased energy) and the five Scope 3 categories required by the PPN 006 reporting standard. All figures are reported in tonnes of CO_2 equivalent (tCO_2e) for UK operations and are calculated using the UK Government GHG Conversion Factors for Company Reporting.

4.1 Emission Scopes Summary

Baseline Year: 2024/25 (1 April 2024 – 31 March 2025) | Current Reporting Year: 2025/26 (1 April 2025 – 31 March 2026)

Emission Source	Baseline 2024/25 (tCO_2e)	Current 2025/26 (tCO_2e)	Data Source
Scope 1: Company vehicles (combustion)	23.22	16.49	Fuel card and mileage records
Scope 1: Heating / natural gas and other fuels	2.81	2.70	Gas and fuel invoices
Total Scope 1	26.03	19.19	
Scope 2: Purchased electricity	6.33	5.68	Electricity invoices / meter readings
Scope 3, Cat. 4: Upstream transportation and distribution	27.41	32.53	Courier, freight and logistics invoices
Scope 3, Cat. 5: Waste generated in operations	3.34	3.08	Waste contractor records
Scope 3, Cat. 6: Business travel	2.28	1.51	Employee-vehicle mileage claims, rail, air, hotels
Scope 3, Cat. 7: Employee commuting	11.05	6.22	Staff commuting survey
Scope 3, Cat. 8: Upstream leased assets	0.00	0.00	Lease agreements (where not already in Scope 1 or 2)
Total Scope 3 (included sources)	50.41	43.34	
Total emissions (Scope 1 + 2 + 3 included)	82.77	68.21	17.59% reduction (14.56)

Emissions are calculated using the GHG Protocol Corporate Standard and Corporate Value Chain (Scope 3) Standard. Scope 3 sources outside the five categories above (for example purchased goods and services and use of sold products) are not included in this baseline; they will be assessed for the globally scoped Carbon Reduction Plan that NHS Supply Chain requires from 2027. This plan is updated and republished annually with current-year emissions data.

Norso Medical's primary emission sources have been identified as:

- Fleet vehicles used by field service engineers and clinical sales specialists (Scope 1)
- Business travel to customer sites, hospitals and NHS Trusts (Scope 1 / Scope 3)
- Electricity consumption at operational premises (Scope 2)
- Logistics and product distribution (Scope 3)
- Waste Generated in operations (Scope 3)
- Employee commuting (Scope 3)

5. Carbon Reduction Measures - Current & Planned

The following measures are in place or planned to reduce Norso Medical's carbon footprint. These measures directly address our most significant emission sources and demonstrate our active engagement with sustainability.

Initiatives already in place include coordinated diary management and route optimisation (Section 5.2) and waste segregation and recycling programmes (Section 5.4). Estimated annual saving from completed initiatives: 14.56 tCO_2e 17.59% against the 2024/25 baseline). All other measures in this section are future carbon reduction initiatives.

5.1 Fleet Electrification - Transition to Electric Vehicles

Fleet vehicles represent the most significant source of Scope 1 emissions for Norso Medical, given the field-based nature of our clinical sales and service operations. We are committed to a structured transition to a fully electric vehicle (EV) fleet.

- All new fleet vehicle procurement will prioritise Battery Electric Vehicles (BEVs) as the default choice from 2025 onwards
- Existing internal combustion engine (ICE) vehicles will be replaced with EVs at point of renewal, targeting a 50% EV fleet by 2028 and a 100% EV fleet by 2035
- Charging infrastructure assessment to be completed for all Norso Medical premises and key field locations in Northern Ireland and Republic of Ireland
- EV-compatible expense and reimbursement policies for employees who charge at home or public charge points
- Fleet policy updated to incorporate EV selection criteria aligned with HMRC Advisory Electric Rate and UK/Irish tax incentives

5.2 Coordinated Field Operations - Diary Optimisation to Reduce Travel Emissions

Norso Medical employs field service engineers and clinical sales specialists who are regionally deployed to serve NHS Trusts, HSC organisations and other healthcare customers. Our operational model is designed to minimise unnecessary travel, reduce mileage and cut associated carbon emissions.

- Local deployment model: Field service engineers and clinical sales specialists are assigned to geographic territories close to their home location, minimising total miles travelled per day
- Coordinated diary management: Clinical and service diaries are managed centrally to cluster visits geographically, eliminating unnecessary cross-territory travel and reducing empty mileage
- Route optimisation: Digital scheduling and route planning tools used to identify the most efficient routes between customer sites, reducing total kilometres driven
- Remote-first approach: Where clinical advice, product support or initial consultations can be delivered effectively via remote video consultation, this is the preferred first option before scheduling a physical visit
- Joint visit planning: Where both clinical sales and field service visits are needed at the same site, these are coordinated to occur on the same journey where operationally feasible
- Mileage reporting: All business mileage is tracked and reported, forming part of our Scope 1 and Scope 3 emissions calculations for annual carbon footprint reporting

5.3 Renewable Energy & Premises

- Transition to 100% renewable electricity tariffs at all Norso Medical premises by 2027
- LED lighting and energy-efficient equipment specified for all office and storage facilities
- Energy consumption monitored and reported quarterly as part of ISO 14001 environmental objectives
- Consideration of on-site renewable generation (solar PV) at suitable premises

5.4 Waste Reduction & Circular Economy

- Waste segregation and recycling programmes in place at all premises, aligned with ISO 14001 controls
- Single-use plastic packaging minimisation in product deliveries and office operations
- Product returns and end-of-life medical device management processes, supporting NHS circular economy objectives
- Supplier packaging requirements reviewed to prioritise recyclable and low-carbon materials

5.5 Supply Chain Engagement

- Norso Medical will engage key product suppliers to understand and reduce upstream Scope 3 emissions
- Supplier environmental performance included as a criterion in procurement decisions from 2025 onwards
- Preference given to suppliers who hold ISO 14001 certification or equivalent environmental management accreditation
- Annual supplier sustainability questionnaire to be introduced to track supply chain progress

5.6 Employee Awareness & Culture

- All employees will receive environmental awareness training as part of induction and annual refresher programme
- Carbon literacy training to be rolled out to all field-based staff by end of 2027
- Internal sustainability champion(s) appointed to drive and monitor carbon reduction initiatives
- Employee green travel schemes explored, including cycle to work scheme and public transport incentives

6. Carbon Reduction Targets & Milestones

Norso Medical Ltd commits to the following carbon reduction targets and milestones, aligned with the NHS Net Zero Supplier Roadmap, PPN 006 requirements, and the UK Climate Change Act 2008. The net zero commitment applies to UK operations by 2050 at the latest.

Target Date	Commitment / Action	Status
2026	Publish this Carbon Reduction Plan on the Norso Medical Ltd website following Director sign-off (PPN 006 compliant)	**Complete**

Target Date	Commitment / Action	Status
2026	Complete quantified Scope 1, Scope 2 and required Scope 3 baseline (GHG Protocol) and insert the data in Section 4	Complete
2026	Complete the NHS Evergreen Sustainable Supplier Assessment on Atamis and achieve Level 1 (required before tender close for NHS Supply Chain tenders from 6 April 2026)	In Progress
2026	Implement coordinated diary management and route optimisation across all field teams	Complete
2027	Begin fleet EV transition – first EV replacements at vehicle renewal	In Progress
2027	Update and republish this Carbon Reduction Plan with current-year emissions data, demonstrate year-on-year reductions, and renew the Evergreen assessment (valid 12 months) – repeated annually	Planned
2030	Transition all premises to 100% renewable electricity tariffs	Planned
2027	Publish globally scoped Carbon Reduction Plan covering Scope 1, 2 & 3 emissions (NHS requirement from 2027)	Planned
2028	50% of fleet vehicles electric	Planned
2028	Begin product-level carbon footprinting aligned with NHS April 2028 requirements	Planned
2030	Interim target: 15% reduction in absolute Scope 1 and 2 emissions against the 2024/25 baseline	Planned
2035	100% electric fleet achieved – zero Scope 1 fleet emissions	Planned
2045	Ambition: Net Zero across UK operations (aligned with NHS supply chain target)	Planned
2050	Net Zero across UK operations – committed target (Climate Change Act 2008)	Planned

7. Governance, Review & Sign-Off

This Carbon Reduction Plan is owned by the Directors of Norso Medical Ltd. It is reviewed and updated annually in line with PPN 006 requirements and the NHS Net Zero Supplier Roadmap. All significant decisions relating to carbon reduction investment, fleet policy, and supplier selection are made with this Plan in mind.

7.1 Governance Structure

- Director-level ownership of this Carbon Reduction Plan and Net Zero commitment

- Annual review and update of this document, with updated emissions data published on the Norso Medical website
- ISO 14001 Management Review process includes carbon performance as a standing agenda item
- Internal audit of carbon reduction measures and progress against targets - at minimum annually
- Compliance with all applicable UK and Irish environmental legislation including the Climate Change Act 2008, the Climate Change Act (Northern Ireland) 2022, and the Irish Climate Action and Low Carbon Development (Amendment) Act 2021

7.2 NHS Supply Chain Compliance Declaration

Norso Medical Ltd confirms the following in respect of NHS procurement requirements:

✓ **PPN 006 Compliance:** This Carbon Reduction Plan has been prepared in accordance with PPN 006 (formerly PPN 06/21) as required for NHS Supply Chain tender submissions.

Evergreen Level 1: Norso Medical Ltd is completing the NHS Evergreen Sustainable Supplier Assessment on Atamis and is targeting Level 1, which NHS Supply Chain requires of suppliers at tender close from 6 April 2026. The assessment is renewed every 12 months.

✓ **Net Zero Commitment:** Norso Medical Ltd is committed to achieving Net Zero by 2050 (UK operations), with an ambition to meet the NHS supply chain target of 2045.

✓ **Annual Update:** This Carbon Reduction Plan will be reviewed and updated annually. The current version is published on the Norso Medical Ltd website and available to NHS procurement teams.

7.3 Director Sign-Off

Declaration and Sign-Off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and use the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of Norso Medical Ltd

Signature: _____Keith Wonnacott_____

Name: Keith Wonnacott

Title: Director

Date: _____October 2026_____

8. Legal & Regulatory Compliance Framework

Norso Medical Ltd operates under dual jurisdiction and ensures compliance with the following legislation and frameworks relevant to environmental performance and carbon reduction:

8.1 United Kingdom (Northern Ireland)

- Climate Change Act 2008 — UK Net Zero by 2050 legal commitment
- Climate Change Act (Northern Ireland) 2022 — Northern Ireland statutory net zero target for 2050
- Procurement Act 2023 — successor to Public Contracts Regulations 2015; PPN 006 applies
- Energy Savings Opportunity Scheme (ESOS) — where applicable by company size thresholds
- Streamlined Energy and Carbon Reporting (SECR) — where applicable by company size thresholds
- HMRC Advisory Electric Rate — used for EV expense reimbursement calculations

8.2 Republic of Ireland

- Climate Action and Low Carbon Development (Amendment) Act 2021 — Ireland's legally binding Net Zero pathway
- National Climate Action Plan — sector-specific emissions reduction obligations
- EU Green Deal and EU Taxonomy Regulation — applicable to Irish operations
- European Green Public Procurement criteria — applicable to Irish public sector tendering

- Waste Management (Amendment) Act 2001 and associated regulations

8.3 NHS Procurement Framework

- PPN 006 (formerly PPN 06/21) — Carbon Reduction Plan requirements for NHS supply contracts
- NHS Net Zero Supplier Roadmap — phased requirements through to 2030
- Evergreen Sustainable Supplier Assessment — NHS sustainability maturity platform; Level 1 required at tender close for NHS Supply Chain tenders from 6 April 2026
- NHS Five Supplier Asks — NHS sustainability expectations of suppliers, including the Carbon Reduction Plan and Evergreen assessment
- Procurement Act 2023 (PA23) — applicable from 24 February 2025 for new NHS procurements

9. Further Information

For further information regarding this Carbon Reduction Plan, including data supporting our emissions calculations, or to discuss our environmental performance, please contact:

Organisation:	Norso Medical Ltd
Document:	Carbon Reduction Plan — NM-CRP-001
Version:	1.1 | October 2026
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This document is published publicly on the Norso Medical Ltd website in compliance with PPN 006 and the NHS Net Zero Supplier Roadmap.

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